

Mackay Advocacy Inc

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*Acting and speaking on behalf of people with disability
...not instead of!*

Email: admin@mackayadvocacy.com.au

December Newsletter

Mackay Advocacy Inc. is an accredited independent agency funded both State and Federally providing free & confidential individual Advocacy to support people with disability (including an intellectual, psychiatric, cognitive, neurological, sensory or physical impairment in the Mackay, Whitsunday and Isaac Regions to assist in having access, equity and equal opportunity in their community, employment, health and housing.



We would like to welcome Debra Fitzgerald who has recently joined Mackay Advocacy Inc. as our new Locum Remote Regional *ndis* Advocate in CQ West. This position was created with Federal funding to assist *ndis* access and provide *ndis* support within the large remote western geographical area, including the Banana, Central Highlands & Barcaldine regional shires.

Debra holds a degree in Psychology and before joining Mackay Advocacy Inc. has worked for many years for the Office of Public Guardian, Commission for Children and Child Guardian, Youth Justice Services, and Dispute Resolution & Mediation.



*Juanita & Tamara @ Disability
Gordon White Library 3rd December*



EVENTS OVER CHRISTMAS PERIOD

Roshni Indian Restaurant
164 Victoria Street

Will be open for a meal
Between
12pm – 2pm

Serving a traditional English
Hot lunch

Christmas Day 25 December



Community Accomodation & Support Agency Inc (CASA)
Cnr Gregory & Alfred Streets
MACKAY

will host a sausage sizzle & have giveaways
9.30 – 12.00pm

Orange Sky will also be on site
Friday 27th December

DIFFERENTLY ABLED HOCKEY



2 Hamey Street, South Mackay | Mackay Hockey Association |
jdo@mackayhockey.com.au

2020 OUTLINE

In 2019 Mackay Hockey Association started a first for hockey in QUEENSLAND. By starting Differently Abled Hockey which is a program that is targeted for people in the Mackay region with both intellectual and physical disabilities. This program has been fortunate enough to be free for all participants in both iterations of the program that we have run thanks to sponsors like Mackay Airport, Optus Mackay, Active Physiotherapy Mackay, Hastings Deering, and Full Hammer Mackay. These awesome companies allow this program to stay free for the participants along with the opportunity to get a lot of giveaways.

Each program starts off the same way to allow those who are coming to the sport for a first time a way of familiarity and this is by a warm up that involves plenty of movement and a lot of freedom on what each participant wants to do. From there the participants start to learn the basics of hockey like hitting, trapping dribbling and shooting. After they feel confident enough in these areas we then allow them to take on the coaches and other participants in fun modified skill games. We then try to finish each session with a drink and giveaway of promotional equipment that sponsors generously give us.

Programs usually last for 6-8 weeks depending on the availability of the coaches and facilities. Each session runs for 45 minutes with every single participant getting their own personal coach!

If you are interested in partaking in the 2020 editions of Differently Abled Hockey please do not hesitate to contact Declan at jdo@mackayhockey.com.au and he will be certain to provide you with any information you need and when the program is.





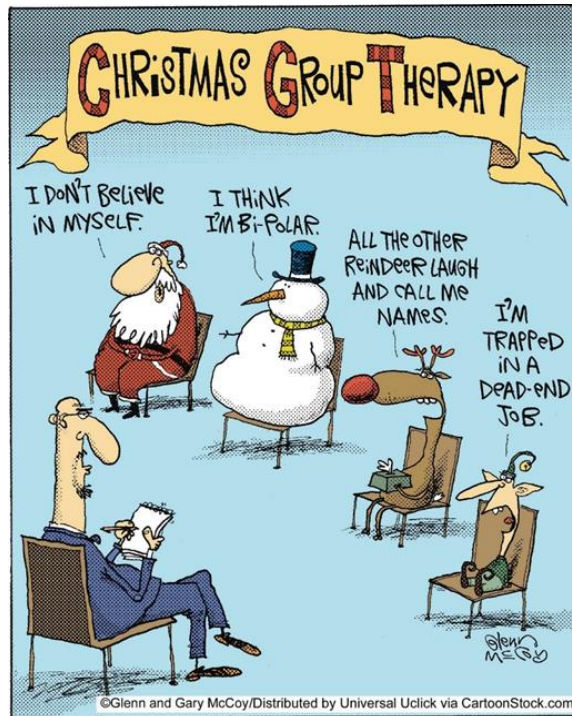
2020

With all good wishes
to you and your family
for health and happiness
through Christmas & the coming year.

MERRY
CHRISTMAS!

Nina, Tamara, Karen, Pauline, Juanita & Debra





QUEENSLAND ADVOCACY STANDARDS.

Mackay Advocacy Inc. is certified for Quality Assurance.

MISSION STATEMENT

MACKAY ADVOCACY INC PROVIDES FREE CONFIDENTIAL, INDIVIDUAL ADVOCACY AND ASSISTANCE TO PEOPLE WITH A DISABILITY IN MACKAY AND OUTREACH AREAS TO ENSURE THEIR FUNDAMENTAL, HUMAN RIGHTS ARE MET.

Queensland Government

Department of Communities, Child Safety, Disability Services & Seniors and Department of Health

Human Services Quality Framework

The Human Services quality Framework (HSQF) demonstrates a commitment to quality and the use of this to drive efficient and effective business operations which result in quality outcomes for clients. The framework contains the following six (6) Human Services Quality Standards:

Human Services Quality Standards

1. GOVERNANCE AND MANAGEMENT

Sound governance and management systems that maximise outcomes for stakeholders.

2. SERVICE ACCESS

Sound eligibility, entry and exit processes facilitate access to services on the basis of relative need and available resources.

3. RESPONDING TO INDIVIDUAL NEED

The assessed needs of the individual are being appropriately addressed and responded to within resource capability.

4. SAFETY, WELL BEING AND RIGHTS

The safety, wellbeing and human and legal rights of people using services are protected and prompted.

5. FEEDBACK, COMPLAINTS AND APPEALS

Effective feedback, complaints and appeals processes that lead to improvements in service delivery.

6. HUMAN RESOURCES

Effective human resource management systems, including recruitment, induction and supervisory processes result in quality service provision.